



Neighbors



FROM THE DIRECTOR'S DESK

- * Wood and kerosene heaters are not permitted as a heating source in the homes.
- * Please make sure that your home is always up to code with the housekeeping policy. If you need a copy of the housekeeping policy, please call the office.
- * Trash receptacles are to be stored INSIDE or outside next to the garage at all times except on trash day. On collection days, trash receptacles need to be placed near the street for collection. After trash pick-up, trash receptacles need to be immediately removed from the street and placed inside the garage or back up against the garage.
- * It's never a bad idea to consider Renter's Insurance. MCHA is not responsible for accidents occurring to your personal property. You must carry insurance if you wish to be protected from losses by fire, windstorm, burglary, faulty operation of heating equipment, damage from broken water lines, appliances, plumbing, etc.

THE OFFICE WILL BE CLOSED ON:

MONDAY, FEBRUARY 12TH— ABRAHAM LINCOLN'S BIRTHDAY

MONDAY, FEBRUARY 19TH— PRESIDENT'S DAY



Happy Valentines
Day!

Dionne Wyatt, CEO

Address:

P.O. Box 643

760 Anderson St.

Carlinsville, 62626

(217) 854-8415

Fax: (217) 854-8749

Office Hours:

Monday & Tuesday

8 a.m.-4:30 p.m.

CLOSED WEDNESDAY

Thursday & Friday

8 a.m.-4:30 p.m.

EMERGENCY

NUMBER:

(217) 827-2100

EMERGENCIES

INCLUDE:

- ◆ Gas leaks
- ◆ Broken water pipes
- ◆ Exposed electrical wires
- ◆ No heat (if the outside temperature is 45-degrees or lower)
 - ◆ Sewer line stoppage (not drain line)- this includes a clogged toilet
 - ◆ CO/Smoke detector beeping or chirping

Also fire, flood, or anything that threatens life, safety or property damage.

THERE ARE NO SCHEDULED INSPECTIONS FOR FEBRUARY***INSPECTIONS MAY TAKE PLACE ON ANY DAY OF THE MONTH******BETWEEN THE HOURS OF 8:00 A.M.-4:30 P.M.******MONDAY-FRIDAY******SPECIFIC DAYS AND TIMES******WILL NOT BE GIVEN.***

*Q&A (Quality Assurance) inspections may take place on work orders and inspections anywhere from 3-5 days after the inspection/work order happened.

If an adult on the lease moves out (18 years of age or older), we must have something in writing from them stating they want removed from the lease. If a child that is on the lease leaves the residence, we must have something in writing from the adult member in the household stating when the child left.

Residents who have trouble keeping up with rent payments have an opportunity to get ahead with their income tax refunds. If you struggle with paying rent, use the money you get back to pay one or two months of rent. If you continue to pay your rent monthly, you can let that extra money remain on your account as a cushion. Remember, paying late three times in a 12-month period may result in eviction. If you're having trouble getting caught up or setting up a budget, you can contact the office for help.



The oldest record of a valentine being sent, according to [History.com](https://www.history.com), was a poem written by a French medieval duke named Charles to his wife in 1415. Charles penned this sweet note to his lover while he was imprisoned in the Tower of London at just 21 years old. One of the lines in the poem? "I am already sick of love, My very gentle valentine." Swoon!